

RETURNS

Find order in order history. Click on order to return.



Shop Out Of Program [More Info](#)

Product Search

MY ACCOUNT » REPORTS

- EILEEN KARNER**
Test For Eileen - Hybris
Account #48482480001
- Order History**
- Account Settings
- Reports
- Invoices and Credits
- User Management
- Shipping Address
- Email Preferences

REPORTS

Selected report

Order history

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Report Found

[What does my order status mean?](#)

More Options

ORDER #	DATE	PO #	ACCOUNT NUMBER	SHIPPING COMPANY NAME	SHIPPING ATTENTION TO	ADDRESS1	ADDRESS2
2110246	10/18/2017	test	48482480001	United Parcel Service		5600 W 73rd St	
2110245	10/18/2017	test	48482480001	United Parcel Service		5600 W 73rd St	
2110224	10/16/2017		48482480001	United Parcel Service		5600 W 73rd St	
2110221	10/16/2017	test	48482480001	United Parcel Service		5600 W 73rd St	

[DOWNLOAD REPORT](#)

Opens the order details and gives option of 'Return'. Click on Return.



Shop Out Of Program More Info

Product Search

MY ACCOUNT » ORDER HISTORY » ORDER #2110221

EILEEN KARNER
Test For Eileen - Hybris
Account #48482480001

- Order History
- Account Settings
- Reports
- Invoices and Credits
- User Management
- Shipping Address
- Email Preferences

ORDER #2110221

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[What does my order status mean?](#)

DATE	ORDER #	PO #	ITEMS	SHIP TO	PLACED BY	TOTAL	STATUS
10/16/2017 06:02 PM EDT	2110221	test	3		Eileen Karner	\$115.79	Shipped

ORDER DETAILS

RETURN

DUPLICATE



KENTON SHIRT (065107)
WHITE (00)
LONG (L/S) | LARGE | LONG SLEEVE

SUB TOTAL x 1

SHIPPED
Tracking Information is not available at this time.
Invoice # 3654083



KENTON SHIRT (065107)
WHITE (00)
REGULAR | SMALL | LONG SLEEVE

SUMMARY

SUBTOTAL	\$
SHIPPING & HANDLING	
TAX	\$
TOTAL	\$

SHIPPING ADDRESS
5600 W 73rd St
Chicago, IL, 60638-6212
United States

SHIPPING & HANDLING
: UPS-Ground

PAYMENT
\$: Invoice
Purchase Order #Test

Select the garments to be returned by clicking on the box next to each item to be returned. If only 1 piece is available to be returned it will auto-populate the quantity of 1. If more than 1 is available to return you will need to enter the quantity.

ORDER HISTORY: RETURN ORDER #2110221

RETURNS MADE EASY!



Select the items you would like to return by clicking the checkbox next to it. (Please note: customized orders cannot be returned.)

Enter the quantity to be returned.

Select the reason for the return from the drop down menu.

Add additional comments, if necessary.

Restocking and shipping fees may apply. Certain special charges are non-refundable.

	ITEMS	QTY	REASON
<input checked="" type="checkbox"/>	 <p>KENTON SHIRT(065107) White (00) LONG (L/S) LARGE LONG SLEEVE Price: \$ Quantity: 1</p>	1	<p>Select One ▼</p> <p>Comments (optional)</p>
<input type="checkbox"/>	 <p>KENTON SHIRT(065107) White (00) REGULAR SMALL LONG SLEEVE Price: \$ Quantity: 2</p>	<input type="text"/>	<p>Select One ▼</p> <p>Comments (optional)</p>

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CONTINUE

Once you select the quantity you will need to select the reason for the return from the drop down. You can also enter any comments about the return in the 'Comments' section. Once that information is complete click on 'Continue'.

ORDER HISTORY: RETURN ORDER #2110221

RETURNS MADE EASY!



Select the items you would like to return by clicking the checkbox next to it. (Please note: customized orders cannot be returned.)

Enter the quantity to be returned.

Select the reason for the return from the drop down menu.

Add additional comments, if necessary.

Restocking and shipping fees may apply. Certain special charges are non-refundable.

	ITEMS	QTY	REASON
<input checked="" type="checkbox"/>	 <p>KENTON SHIRT(065107) White (00) LONG (L/S) LARGE LONG SLEEVE Price: \$: Quantity: 1</p>	1	<div style="border: 1px solid #ccc; padding: 5px;"><p>Select One ▼</p><hr/><p>Select One</p><p>Defective/Damaged</p><p>Duplicate Shipment</p><p>Fit - Too Big</p><p>Fit - Too Small</p><hr/><p>Comments (optional)</p></div>
<input type="checkbox"/>	 <p>KENTON SHIRT(065107) White (00) REGULAR SMALL LONG SLEEVE Price: \$ Quantity: 2</p>		<div style="border: 1px solid #ccc; padding: 5px;"><p>Comments (optional)</p></div>

BACK

CONTINUE

You will then be asked to enter the number of boxes that will be used to return the garments. This number determines the number of UPS labels that will be printed. Click 'Continue' when this information is complete.

ORDER HISTORY: RETURN ORDER #2110221

HOW MANY BOXES WILL YOUR RETURN SHIPMENT HAVE?

Please enter number of boxes being sent back to us so we can generate one unique return label for each box. If your order requires shipping back to multiple warehouses, we will create additional return labels.

SHIPMENT TO: CHICAGO DISTRIBUTION 577		# OF BOXES	<input type="text"/>
PRODUCT	PRICE	QTY	REASON
KENTON SHIRT (065107) White (00) LONG (L/S) LARGE LONG SLEEVE	\$	1	Fit - Too Big

BACK

CONTINUE

Print all labels and follow instructions to complete the return.

REFUND REQUEST RECEIVED

Your expected refund is \$ Estimated refund is based on product value and actual refund may vary when return is processed.

INSTRUCTIONS:

Print all return labels and packing slips by clicking the "Print All Labels" button. You can also print just RMA packing slips or return labels by clicking the corresponding links below.

PRINT ALL LABELS

RETURN SHIPMENT LABELS: CHICAGO DISTRIBUTION 577			
RETURN MERCHANDISE AUTHORIZATION (RMA) PACKING SLIP Please include this packing slip in the box with your return.			Print RMA Packaging Slip
RMA#106633			
PRODUCT	PRICE	QTY	REASON
KENTON SHIRT (065107) White (00) REGULAR SMALL LONG SLEEVE	\$	1	Fit - Too Big