



VIP GUARANTEE

If the Authority-Having Jurisdiction (“AHJ”) determines that we missed a device, or notes a deficiency on an inspected device after our inspection, we will:

- 1 Inspect the missed device or re-inspect the device(s) noted as deficient within 48 hours
- 2 Document our inspection of the missed device, or provide a proposal to remedy the deficiency
- 3 Credit your account the original fee of the service specific to the failed device

LIMITATIONS

The following limitations apply:

- Non-compliance is limited to determinations by the AHJ, it does not include notifications of noncompliance issued by OSHA or any other regulatory or administrative agency.
- Period of the Guarantee only extends from the initial date of inspection until the next recommended or required periodic inspection.
- Grounds for non-compliance are limited to the services provided by Cintas. They do not extend to design, product or installation defects.

EXCEPTIONS

Cintas Fire Protection shall not be obligated to fulfill the Guarantee if any of the following have occurred since the last Cintas-provided service date:

- Status of the device or component in question has changed
- Any person other than an employee of Cintas Fire Protection handled, tampered with, reset, inspected, tested, repaired, modified, moved, removed, deployed, vandalized, abused, misused or otherwise altered the device or component or any related materials or equipment
- The device or component or any related material or equipment has suffered damage of any kind, including but not limited to damage caused by environmental or natural causes
- The facility or operating environment of the system, device or component related to the grounds for noncompliance has changed
- Any blockage or obstruction of device that occurred after the most recent Cintas Fire Protection inspection/test date

This guarantee does not replace, supersede, expand, void or alter any terms of the customer’s previously-signed agreement or contracts with Cintas. In the event of a conflict between the guarantee and any other contract or agreement, the terms of the other contract or agreement control. The Cintas VIP-Guarantee does not constitute a warranty, whether implied or direct, and does not vest customer with any additional legal rights.



cintas.com/VIP

