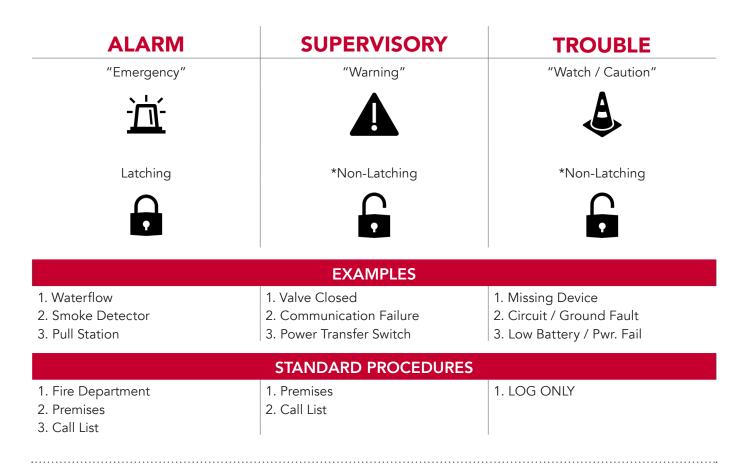


MONITORING SIGNALS AND CONTACT NOTIFICATIONS



CALL LIST / PREMISES PERSONNEL

- Audible telephone call is required to notify site personnel.
 - o Alarm signals are contact via live operator immediately.
 - o Supervisory signals are contacted via IVR (Interactive Voice Response). System will wait briefly for restoral before initiating contact.
- Priority / call order 1 thru...
 - o Once a live voice is received the lower priority contacts on the call list will not be contacted.
 - o Only 1 voicemail message will be received by the 1st call answered by voicemail. The call list will continue to be contacted if answer by voicemail until a live voice answers.
- Requires 10-digit phone number and name (first & last) per contact.
 - o Contacts may be configured to be contacted at specific times or all times.
 - Weekend vs Weekdays
 - AM vs PM

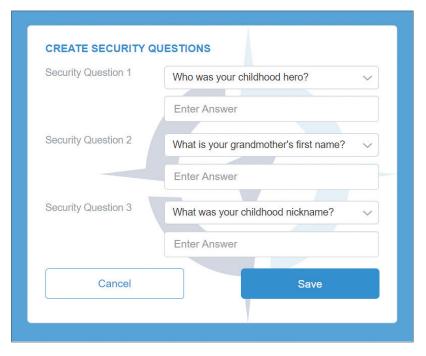
OTHER CONTACTS / NOTIFICATIONS

- Email or SMS Text
 - o Configured for all event notifications or more commonly for specific event notifications.
 - Alarm, Supervisory, Trouble, Failed Timer Test.
- Account access online via unique login and passcode. Request at FPG-MyAlarms@Cintas.com



VERIFICATION

You will receive an email from noreply@myalarms.com to verify your credentials (if you do not receive an email, please contact FPG-myalarms@Cintas.com). Once you click on **"Click here to verify your credentials"** you will be redirected to the Login Page. **Re-enter the username and password you just created**. You will be asked to create 3 security questions.



TERMS & CONDITIONS

You will be asked to **accept the MyAlarms Terms and Conditions**. Once you have read and accepted the Terms and Conditions, you will be logged into your home page.

CMS COMPASS

LEGAL NOTICE AND CMS COMPASS TERMS AND CONDITIONS

LEGAL NOTICE. PLEASE READ THESE TERMS AND CONDITIONS (THIS "<u>ACCESS AGREEMENT</u>" OR THESE "<u>TERMS</u>") CAREFULLY BEFORE ACCESSING CMS COMPASS OR "EXECUTING THIS ACCESS AGREEMENT. THE PAGES AND INFORMATION CONTAINED IN OR COMPRISING CMS COMPASS ARE CAREFOR THIS AFTER THE PAGES AND BY A THIRD PARTY AND ARE USED UNDER LICENSE. BY ACCESSING CMS COMPASS, YOU AGREE TO BE BOUND BY AND ABIDE BY THESE TERMS. IF YOU DO NOT ACCEPT THESE TERMS, YOUR ACCESS TO CMS COMPASS IS STRICTLY PROHIBITED.

1. Authority to Access and Use. Dealer and its Representatives are the only persons or entities authorized to access and use CMS Compass under this Access Agreement. "Dealer" (also, "you" or "you") means the person or entity that has entered into a written contract with CMS for CMS's performance of monitoring services," (Alonizoing Agreement). "Begregentatives; includes, but is not limited to Dealer's employees, representatives, agents and all persons or entity that many the main term of the services and/or use CMS Compass. You accept sole responsibility for all activities of your Representatives relating or pertaining to this Access Agreement and/or access and/or use CMS Compass.

2. Term and Termination. These Terms are effective immediately upon your access to CMS Compass or upon your execution of this Access Agreement, whichever-occurs first ("<u>Ffective Date</u>") Your access to CMS Compass shall automatically terminate, without notice, upon the termination of the Monitoring Agreement, Future, CMS may, in CMS' sole and absolute discretion, terminate this Access Agreement upon thirty (30) days prior notice to you, and CMS shall have to liability therefor.

3. Trademarks and Copyright. Much, if not all, of the Information contained in, displayed on or distributed through CMS Compass ("CMS Compass Content)" is protected by trademark, copyright or other intellectual properly laws, and is owned by, or licensed to, CMS or its affiliate. "failingte" means any entity controlling or controlled by or under common control with CMS. All CMS Compass Content is owned and/or controlled by CMS. "Trademarks: include, but not limited to, any word, name, symbol, color or sound that is adopted and/or used by, or licensed to, CMS or its adopted and/or used by, or licensed to, CMS or Milate, includes, but not limited to, any word, name, symbol, color or sound that is adopted and/or used by, or licensed to, CMS or Affiliate, including, but not limited to, and entities to, target adapted and/or used by, or licensed to, CMS or Affiliate, Unless CMSS Legal Department otherwise Bargees in writing, you (a) may only print, copy and download CMS Compass Content for your own use; and (b) you are strictly prohibited from transmitting, distributing, reproducing, publicly displaying, modifying, reusing, reosting, reoting, sublicensing, publishing, framing, storing for subsequent use, creating derivative works from or otherwise using CMS Compass Content to Monitoring Agreement, shall be construed as sympasity provided in these Terms, nothing contained herein, in CMS Compass Content or CMS's or Affiliate's other intellectual property for any purpose whatsoever, including, but not

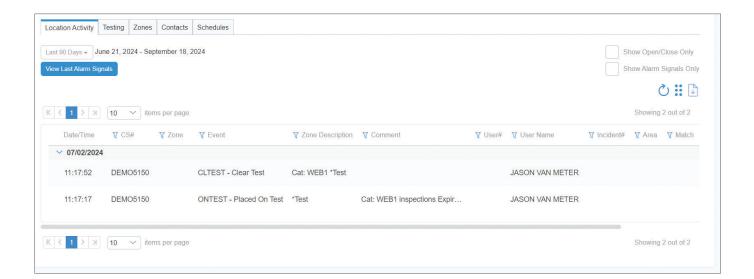
LOCATION SCREEN

Upon logging in, the **user will be brought to the locations screen**. If the user has more than one location under their login they will be brought to the accounts screen where they can pull up the account they need to access.

E Menu	Locations	
My Dashboard	DOE, ROBERT X	
O Accounts	LAST 30 DAYS 🧑 0 🔥 0 🟦 0 🖄 4 🎯 GREY 🕒 08:36:20 EST	
	V ACCOUNTS INFO	LOCATION INFORMATION
OW Locations	ACCOUNTS (1)	DOE, ROBERT
B Global Contacts	CS# Panel Type System Type Active Date Cancel Date	9 16573 N 92ND ST
	☆ DEMO5150 VISTA 10P JAMAR 06/21/2018	ACKSONVILLE, FL 32256 (407) 555-1412
Reports		

LOCATION ACTIVITY

Provides **detail of the alarm activity received** for the user's monitored location during a specified time frame. The designated time frame defaults to 30 days but can be changed based on what date parameters the user wants to retrieve.



TESTING

Allows users to place their monitored alarm on disregard for a specified amount of time. When a **monitored account is placed on test the monitoring center will not respond to any alarms** during the selected time frame. User may place the entire account on test or just individual zones/sensors.

Location Activity	Testing	Zones	Contacts	Schedules	5
All Zones Individ	dual Zones				
Place Multiple Tests	_				
By selecting an inc		S# you p	ut on test a	all zones ur	oder it
Select CS#(s):		on you p	ut on toot t	an 201100 ui	
All x				\sim	
Start Date:		Start Ti	me:		
9/18/2024	ti i	08:38	AM	G	
End Date:		End Tin	ne:		
9/18/2024	ti i	09:38	AM	G	Test Duration 1 hour
Comment:					

ZONES

Provides detail on what programmed alarm points and/or sensors are being monitored for the location.

MO5150							Show Inactiv	
< 1 > >	50 V items per page						1 - 6 of 6 ite	
₽ Zone ID	▼ Zone Description	¥ Service Type		₽ Event ID	Restore Req'd?	↓ Zone(s) To Restore	Actions	
1	FRONT DOOR	Burglary	Alarm	BUR025 - Burg (R) PR-PD-CL				
2	REAR DOOR	Burglary	Alarm	BUR025 - Burg (R) PR-PD-CL				
3	MAIN HALLWAY MOTION	Burglary	Alarm	BUR025 - Burg (R) PR-PD-CL				
4	MASTER BDRM WINDOW	Burglary	Alarm	BUR025 - Burg (R) PR-PD-CL				
5	KITCHEN HEAT	Fire	Alarm	FIR026 - Fire (R) PR-FD-CL				
6	CO DETECTOR	Fire	Alarm	COD026 - CO Det (R) PR-FD-CL				

CONTACTS

Provides a listing of the responsible parties the monitoring center will contact upon receipt of an alarm event.

.

									Show Pho	ones Show
LIST										
Seq#	Seq# Contact Name 1 DOE, ROBERT				Authorit	ly Level	Panel User#	Contact List	Start Date	End Date
1					C/L Only - Not ID			ECV	04/17/2018	
R CONTACT	s)
T Contact	Name ^	🛛 Туре	V Metho	d	₹ PIN		T Panel User#	T Contact List	▼ Start Date	T End Date
VAN METER, JASON SMS >		All (Activ	e)					02/10/2023		